

Two-Factor Authentication

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For added security, you can request our team to activate the two-factor authentication feature for you. That will link your Polixen System and Mobile Worker app to Google Authenticator and users will need to enter a unique code in order to login into their accounts.

Once your organisation opts in, all users will be prompted to download and set up an account with the Google Authenticator app when they first try to log in to the System.

In the Polixen Web System

If you are using Polixen System on the web, you will have the option to download the Authentication app either on Google Play or Apple Store and scan the QR Code on your phone to add an account.

If you can't scan the QR Code, it's also possible to manually copy and paste the code by selecting the "Enter a setup key" option.

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Two Factor Authentication

1. Install Google Authenticator on your smartphone if you don't have it yet



2. Then open it and look for the Add Account option, if possible, choose Scan QR Code.
3. Scan the QR Code below to add the account and complete the process by clicking on the button Add Account. That's all!



If you are having issues to scan the QR Code, start over with the option "Enter a setup key" and manually enter code: VG4IDPDDWAK63XW3

Careful! You must not save or share this code with anyone, not even your family!

Enter the code displayed on Google Authenticator in the input below:

 Validate Code

Once the Google Authenticator account is created, users will be required to Validate Code whenever they login into their Polixen System.

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Two Factor Authentication

Enter the code displayed on Google Authenticator in the input below:



 Validate Code

In the Mobile Worker App

If you are using the Mobile Worker app when you first set up the two-factor authentication, you can click on the button to install Google Authenticator on your mobile. Then, you need to create an account for our system. To do that copy the setup key from the screen and paste it into google authenticator.

Looks like it's your first time setting up the two factor authentication for your account. We will walk you through the process, don't worry.

1. First, install Google Authenticator and open it.

[Get Google Authenticator](#)

2. Next, create an account for our system. You can copy the setup key below:

JQWPSZRAXI67GMQN

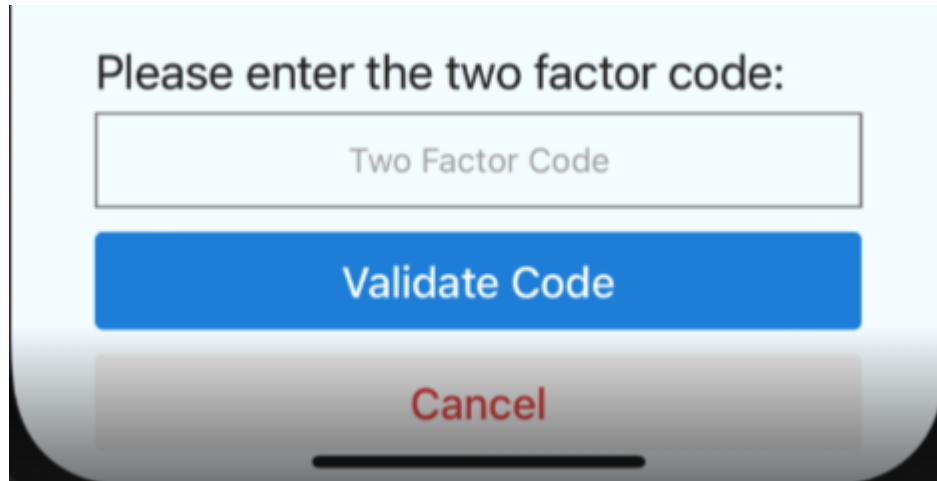


Important: you must not save or share this setup key with anyone, not even family and friends.

3. Lastly, copy the random code from Google Authenticator and paste in the input below.

TIP: to copy codes on Google Authenticator you have to press and hold over the code.

Once that's done, users will be required to enter a code whenever they log into the app.



Video tutorials

How to download Google Authenticator and add an account

https://s3-us-west-2.amazonaws.com/secure.notion-static.com/1ef74220-6659-459a-a114-3afa154238e4/Google_Authenticator_download.mp4

Two-Factor authentication in the Polixen System

https://s3-us-west-2.amazonaws.com/secure.notion-static.com/6442184e-59de-4295-9ed5-b4bf4c30a89f/2FA_-_Polixen_system_1.mp4

Two-Factor authentication in the Mobile Worker app

https://s3-us-west-2.amazonaws.com/secure.notion-static.com/8e8f58ad-705c-4767-8f05-d5327c457643/2FA_-_Mobile_test.mp4

https://s3-us-west-2.amazonaws.com/secure.notion-static.com/e5c401f2-7bb0-4b0e-a7c4-8600e43d8233/2FA_-_Mobile_test_2.mp4